# KM PRODUCT REVIEW *FileNet*

**ACIES INNOVATIONS**
Creating AI Driven Organisations

## About

- IBM FileNet is a leading IBM enterprise content management product family.
- Flexible, full-featured content management solution
- Provides a foundation for IBM Cloud Pak for Business Automation
- Uses AI to deliver deep insights from the unstructured content
- Can be used to create innovative business applications from any cloud
- Manage all your content from any source

## Functionalities

- AI Business Context Engine
- Low-code developer Tools and Graph QL APIs
- Clous Native Management and Deployment
- Salesforce Integration
- Enterprise Video Streaming
- Mobile Content Capture
- Enterprise Document Management and Governance
- Role-Based Redaction

*FileNet*

## Improvements

- It is a bit costly and hence not available for cost-conscious users
- Positioning is weak and may find a dwindling market
- Focus mainly on Content management and related features. Content management is becoming an add on solution to larger information and knowledge management solutions.

## Our View

- BM FileNet Content Manager
- Very good for collaborating with others for legacy documents and efficient search capability
- Handles heavy workloads without the need for customization, just configuration, administration and database tuning
- Managing document confidentiality. It helps to do the same in multiple levels.
- UI can be challenging